



IMPORTANT NOTICE

Dear Customers,

As part of Commercial Bank Of Kuwait (CBK) responsibility towards raising customers' awareness against fraud and malicious actions, it has recently been noticed that some fraudulent activities have been reported by customers and local media through popular communication applications such as Viber, Skype and WhatsApp carrying a number similar to CBK Call Center **1888225** or internet links that asks you to update banking information. These fraudulent activities falsely state that they are issued by CBK to congratulate customers for winning fake contests or updating bank's info.

CBK strongly recommends that customers exercise extreme caution in respect of such scams that intend to obtain money and personal information. Also, CBK would like to confirm that we will not call or send any email or text messages to inquire about customer's bank account details, cards, OTP and PIN number. In the event that one of our customers wins any of our known campaigns, they are invited to visit us at the bank's premises to receive their prize according to the rules and procedures legally approved. Therefore, in case you receive suspicious messages or calls, you are advised not to reply to any of them and contact CBK Call Center **1888225** or email us at **auth@cbk.com** immediately before taking any further action with respect to such communications or correspondence.

Note: Download CBK Mobile Banking app – A handy tool that will provide you with all your transaction details on spot as well as other banking services <https://itunes.apple.com/kw/app/cbk-mobile/id800584885?mt=8>

<https://play.google.com/store/apps/details?id=com.cbk.mobilebanking&hl=en&csrt=10166783188602073684>

